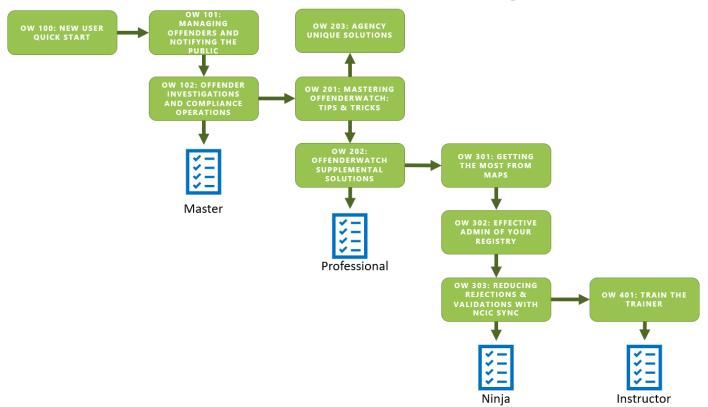# OffenderWatch User Training

**Our curriculum empowers users with all the skill needed
to successfully operate and manage the sex offender registry using OffenderWatch.**

OW 101: Managing Offenders and Notifying the Public

Get acquainted with OffenderWatch in this interactive workshop designed for the new user or those who need a refresher. You will learn the fundamentals of managing offenders and how to notify the public through OffenderWatch.

Instructors: Don Thanars, Robin Smith, Joe Flagler

Who should Attend? Users new to OffenderWatch or who have been using OffenderWatch less than a year.

OW 102: Missing / abducted Child and Offender Investigations

The SOR unit collects information useful in eliminating suspects in missing / abducted child investigations. The SOR unit is also the source of investigations of non-compliant offenders. Experienced investigators will lead exercises in supporting investigations of missing children, child abduction, tips, and noncompliant offenders.

Instructors: Adam Kirhagis, Scott Freeman, Mike Robinson

Who Should Attend? Advanced users, investigators and field personnel will benefit from this session

OW 201: Mastering OffenderWatch: Lesser Known & Underused Features

This interactive workshop is designed for the OffenderWatch user who wants to go beyond the basics to learn some of the most underused but powerful features in OffenderWatch. Users will also be introduced to our new C.O.P. tests for 2021.

Instructors: David Bachemin, Robin Smith, Joe Flagler

Who Should Attend? More experienced users will find this session helpful, especially those challenged with registration/verification.

OW 202: OffenderWatch Supplemental Solutions

This is a series of short "Lightening Talks" about specific extensions to the OffenderWatch Solution. Participants will become familiarized with these additional solutions:

- OffenderWatch Mobile – Smarter field operations
- OffenderWatch Booking Alerts – Saving Officer Time
- OffenderWatch App – Online Safety
- OffenderWatch Active Contact – Improving Compliance
- OffenderWatch FOCUS – Emphasis on reducing risk
- OffenderWatch Arson, Deadly Weapons Offenders, and other Registries

Instructors: Scott Freeman, Mike Robertson.

Who Should Attend? OffenderWatch users needing to extend their registry capabilities, improve offender oversight, manage effective field operations, and community safety.

OW 301: Getting the Most from Maps

In this session, participants will learn to leverage the power of the OffenderWatch geographical information system (GIS). You will learn how to validate addresses, check the address coordinates with a satellite map, and correct the address or update the map. You will learn how to update protected sites using a list of school addresses or map files, how to quickly identify any offenders in violation of living restrictions, and how to measure distances between a residence and protected sites on the map. To support child abduction response, you will learn how to perform radial search with a fuzzy description to generate a list of offenders and maps. You will also see how to map a list of offenders to support field operations.

Instructors: Johnnie Corkern

Who should Attend? Agency Admins, backup Admins and senior level users and investigators should attend this session.

OW 302: Effective Admin of your Registry

Admin users and SOR supervisors will learn to check that their OffenderWatch implementation is configured to current statutes and optimized for agency processes.

Instructors: Robin Smith, Joe Flagler

Who Should Attend? Agency Admins, backup Admins and senior level users should attend this session.

OW 303: Reducing Rejections & Validations with NCIC NSOR Sync

In this presentation, the OffenderWatch NCIC NSOR Sync process is explained, and users learn to update records so that offender data is synced to NCIC minimizing rejections. Participants learn the top ten reasons for rejections, how to correct rejections, handle second party checks, and run reports.

Instructors: Kevin Crews, Jeff Mathews, Jenny Stalo

Who should Attend? State level users and others submitting to NCIC will learn useful techniques and tips when managing NCIC submissions.

David Bachemin, Product Manager, OffenderWatch

David is in his 13th year at OffenderWatch and is currently the Product Manager of OffenderWatch, previously working in Customer Service and Technical Support, learning the system from the ground up. Responsibilities include working with IT staff on product performance, design and development; product testing; project management; technical and instructional writing; training and C.O.P. test certification. Previously, David spent 14 years in Law Enforcement, first as a Patrolman and F.T.O., then as a Detective Sergeant with the St. Bernard Parish Sheriff's Department. He also has four years of experience as a teacher and administrator.

Johnnie Corkern, Customer Support Manager, OffenderWatch

Johnnie Corkern manages the OffenderWatch Support Team that mans the help desk and provides practical guidance to SOR users around the clock. Over 13 years, Johnnie has gained product expertise that he brings to customers through his work in the call center, notification mail production, and GIS systems. Johnnie is a Navy Veteran with 21 years of service on Fast Attack Nuclear Submarines. He brings over 20 years of law enforcement and physical security experience and continues active service as a Reserve Police Officer working patrol and special assignments in the community.

Scott Freeman, Territory Manager, OffenderWatch

Scott Freeman brings 30 years of law enforcement experience, including time spent as project manager for the Washington Associations of Sheriffs, He has a unique depth of knowledge and experience in working with local, tribal and state entities to develop best practices in the management of registered sex offenders. As an OffenderWatch Territory Manager, Scott Freeman offers business process analysis, practical solutions, best practices, and effective hands-on training to our partner agencies.

Detective Sgt. Adam Kirhagis (Ret), Territory Manager, OffenderWatch

Adam is a Territory Manager at OffenderWatch who leverages 29 years of law enforcement experience in helping agencies develop best practices in sex offender management, collaborative investigations, and public notification. While a Detective Sergeant at Baltimore Police Department, he supervised the Child Abuse, Missing Persons and the Sex Offender Registry Units. At the registry, he supervised a team of detectives investigating crimes against children while managing a multi-disciplinary approach from complaint to prosecution. His SOR team was tasked with registering, managing and tracking Baltimore's 1500+ registered sex offenders.

Jeff Mathews, Systems Analyst, OffenderWatch

Jeff is responsible for the design of OffenderWatch National Crime Information Center (NCIC) and National Law Enforcement Telecommunications System (Nlets) automation solutions for States. Jeff has over 25 years criminal justice software information management experience including FBI CJIS Systems Officer (CSO) for the State of Alabama Member of the CJIS Advisory Policy Board (APB), Vice Chair of the FBI CJIS Security and Access Subcommittee Alabama Criminal Justice Information Center (ACJIC) Deputy Director, and ACJIC IT Director,

Robin Smith, Territory Manager, OffenderWatch

Robin Smith has 10 years of experience as a former Captain with the St. Tammany Parish Sheriff's Office where she managed the operation of sex offender registry as commander of the Community Relations Division as well as the Information Systems, Civil and Radio Maintenance Divisions. Since joining OffenderWatch 12 years ago, she has managed several projects in AL, AR, LA, KS, and MI and also served as a Territory Manager. Today Robin is responsible for Quality Assurance of OffenderWatch implementations and advises and trains SOR units on process improvement and best practices.

Don Thanars, Territory Manager, OffenderWatch

Don Thanars is a Territory Manager at OffenderWatch with over 30 years of executive level law enforcement, military, and fortune 500 experience. He is a former Houston Police Officer, military police officer, including an assignment as Chief of Police, and is a graduate of the FBI National Academy. Don also has both undergraduate and master's degrees in business as well as a master's in computer information and resource management. Don is outstanding presenter and will provide you with essential fundamentals to effectively utilize the OffenderWatch application.